

## BIKE COURIER SERVICE

We are able to return your bike to you after you have completed your Challenge.

**STANDARD COST: £99.00\***

*\*See terms & conditions below; in some circumstances extra charges are applicable*

Bikes are dismantled and packed carefully into a standard sturdy cardboard box for onward travel. Handle bars, pedals, front wheel, saddle and seat post are removed and packed around the frame of your bike in bubble wrap. Example below:



**This service must be booked in advance.**

Please complete this form and return it to us by email with payment via BACS or your passenger portal.

# BIKE COURIER SERVICE

Name and Date of your Challenge:.....

## Personal Details:

Title:	First Name:	Surname:
Return Address: <i>(a signature will be required by the courier company)</i>		
		Postcode:
Home No.	Work No.	Mobile No.

## PAYMENT

Payment can be made on your passenger portal, BACS or you can give us a call if you prefer to pay by card.

For BACS payments the bank details are as follows and please use your booking number as a reference:

NatWest Bank plc; A/C No. 78564212; Sort Code: 54-41-19; A/C Name: Discover Adventure Ltd.

## Terms and Conditions:

### I confirm I have read the below and understand that:

- Cost of the service is £99.00 inc VAT to a **UK mainland address** only.
- Payment needs to be made on request of this service by BACS or credit/debit card. Request for this service should be made in writing no later than 2 weeks prior to trip departure and is on a first-come first-served basis.
- You will be provided with a sticker on your laminated luggage/bike labels denoting that your bike is to be returned to the Discover Adventure office. Please make sure that this is on your bike at all times.
- All return details are to be completed on this form. Please bear in mind that your bike will need to be signed for, as per usual courier terms and conditions. It is your responsibility to ensure you provide us with accurate delivery details.
- Bikes will be returned to the given address within **7 working days** of trip return.
- Bikes will be carefully packed and returned in cardboard bike boxes. However, no responsibility can be taken by Discover Adventure Ltd for loss of or damage to bikes either in transit to DA office or the onward journey to a given address. Ensure you have valid bike insurance to cover any damage caused in transit.
- All computers, pedals, panniers, mirrors and other additions to your bike **must** be removed before departure from your end location. Pannier racks and bottle cages can be left on your bike. Items left on your bike can be damaged, or cause damage to the box and therefore your bike. Discover Adventure is not responsible for checking you have removed these items safely, or any subsequent damage.
- The courier company will usually deliver your bike within 48 hours of the receipt of the bike.
- Bikes cannot be picked up from the Discover Adventure offices in lieu of this service.
- For a premium service of return within **four working days**, there is an **additional charge of £40.00**
- Requests received after a trip has departed cannot be guaranteed. There is an additional charge of £40.00, which must be paid immediately. If a request is made for the speedier return after a trip has departed, an additional £80 will be charged.

Signed .....

Date: .....